



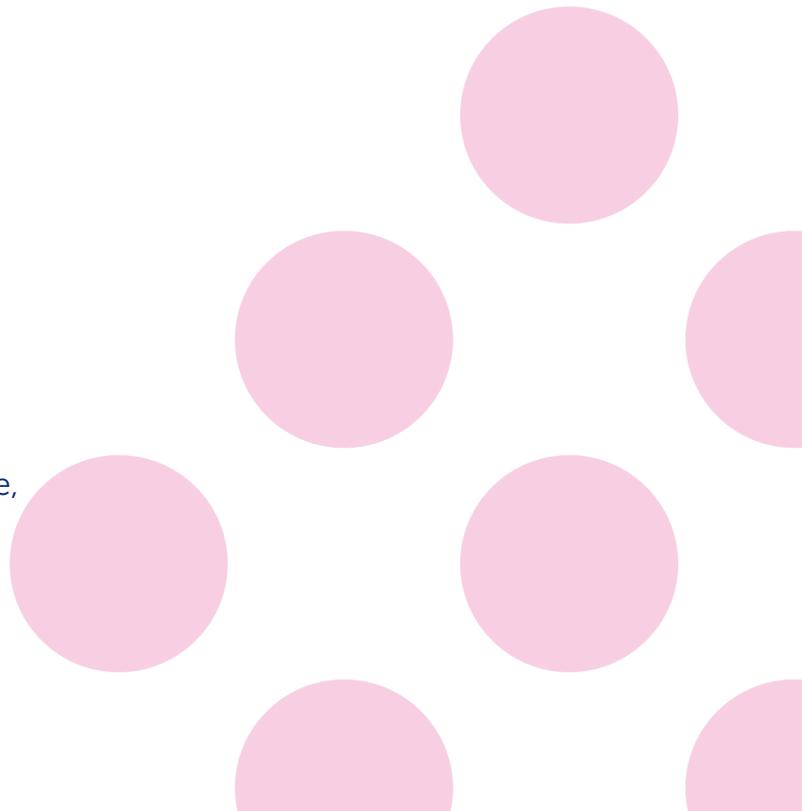
Speakerbus

# Software End of Life Notice **iManager Call Data Server**

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Product:	iManager Call Data Server (iCDS) 2.400
End of Support Date:	31 <sup>st</sup> January 2025
Affected Parts/Variants	2.400

## Declaration

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With the release of iCDS version 2.411 we are now announcing the end of support for iCDS 2.400.

## New Orders

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iCDS 2.411 (or later) will be shipped as Standard and deployment of 2.400 will not constitute an extension to the warranty of 2.400.

## Ongoing Maintenance

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Customers may continue to operate the iCDS 2.400 with full Speakerbus maintenance contract support until the End of Support date.

During the extended support period, Speakerbus will investigate issues and provide remedies for defects in 2.400 that have a Material Impact on the system operation.

iCDS should be upgraded to a supported version at the earliest opportunity.

An upgrade to 2.411 (or later) will ensure maximum stability for the solution, plus access to additional functionality and capabilities.

Customers who are using the Speakerbus CADENCE service will be kept evergreen on Speakerbus' latest stable software/firmware versions, this notice is for information only. If you have any questions, please contact your Speakerbus CADENCE account representative.

## Next Steps

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Plan to upgrade systems to use iCDS v2.411 (or later) within 12 months for continuous support. If you have any questions regarding this notice, please contact your Account Manager.

Alternatively, please contact the Speakerbus Operational Team ([customer.support@speakerbus.com](mailto:customer.support@speakerbus.com)).